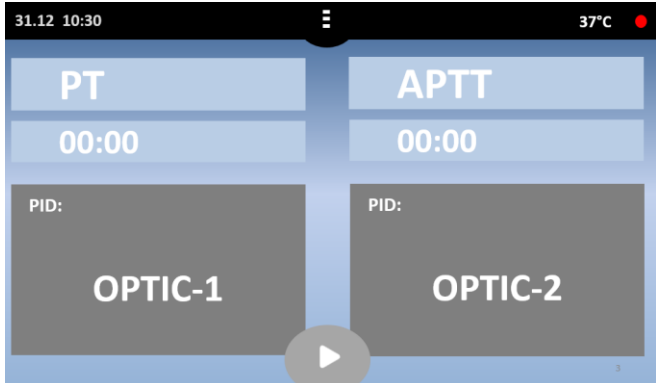
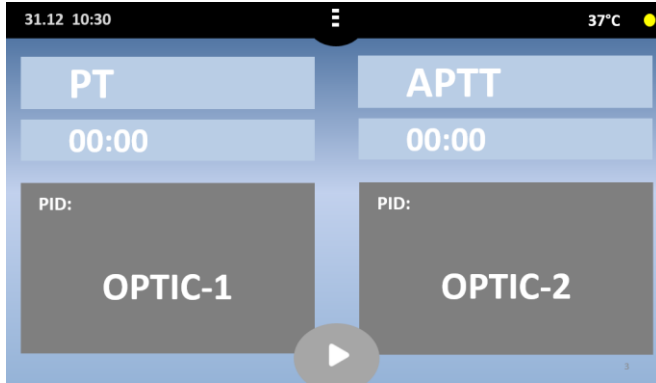




Malfunction Coatron X: Yellow or Red System Status



Error description:

RED status	YELLOW status
 Coatron X Version: V01.02.49 (OEM-1D) www.teco-reg.com SIN: 12345 67890 PIN: 12345 67890 PUC: 12345 67890 Det=241 COMM = !! SWCORE = !! EEPROM = !! SENSOR = !! TEMP = !! BATTERY = !! OPTIC = !! Remaining tests = 0 ERR=TEMPERATURE OK Print Optik >	 Coatron X Version: V01.02.49 (OEM-1D) www.teco-reg.com SIN: 12345 67890 PIN: 12345 67890 PUC: 12345 67890 Det=241 COMM = OK SWCORE = 0 EEPROM = OK SENSOR = OK TEMP = OK BATTERY = OK OPTIC = OK Remaining tests = 99 ERR=Expiry PT OK Print Optik >
System is not ready to measure • COMM= communication to LIS • SWCORE = software memory overflow • EEPROM= EEPROM/memory error • SENSOR = temperature sensor error • TEMP= temperature not 36-38°C • BATTERY = CR2032 on mainboard below 3V • OPTIC= optical system out of range • Remaining test=0, no cuvette activated	Minor problems • Reagent expired • Remaining tests < 100



**MEDICAL INSTRUMENTS,
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Trouble shooting:

Error message	Status	Possible cause	Measures
Remaining tests = 0	RED	No cuvette activated	Create a ticket. Activate new test by applied a cuvette voucher.
ERR=Comm	RED	Mainboard defect	replacement
ERR=SWCORE > 0	RED	Software failure or bug	Update firmware
ERR=EEPROM		Electrostatic discharge	Disconnect power adapter and wait 60s.
		Mainboard defect.	Replacement of mainboard
ERR=Sensor	RED	Electrostatic discharge	Disconnect power adapter and wait 60s.
		Temp sensor defect	Replacement of optic
ERR=Temp	RED	Temperature out of 36-38°C	Wait 15min
ERR=Optic	RED	Electrostatic discharge or	Disconnect power adapter and wait 60s.
		Optic channel blocked or LED defect	Remove cuvette from optic or clean optic or replace optic
ERR=Battery	RED	Battery low power	Replace battery, type Lithium CR2032

Remaining tests < 100	Yellow	Less than 100 cuvettes remaining	Create a ticket. Activate new test by applied a cuvette voucher.
Expiry PT	Yellow	No cuvette activated	Change expiry date of test setting or set reagent LOT to blank



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Helpful link

User manual		https://www.teco-medical.com/downloads.html?group=Coatron_X&category=Instructions-Userguide&search=manual
Create a ticket		https://www.teco-medical.com/downloads.html?group=Coatron_X&category=Instructions-Userguide&search=ticket
Update firmware		https://www.teco-medical.com/downloads.html?group=Coatron_X&category=Instructions-Userguide&search=update
Optic check		https://www.teco-medical.com/downloads.html?group=Coatron_X&category=Instructions-Troubleshooting&search=optic
Temperature adjustment		https://www.teco-medical.com/downloads.html?group=Coatron_X&category=Instructions-Troubleshooting&search=temperature

22.06.2023