



MEDICAL INSTRUMENTS, PRODUCTION + TRADING GMBH

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Malfunction Coatron does not connect to TECAM software

a) Check download cable:

Crossover, Pin 2to3 3to2 and 5to5, all other pins must be not connected



b) Check serial port of PC

- Use USB2RSadapters, best coming from www.ftdichip.com
- Install correct virtual comm driver, download from www.ftdichip.com
- Check device manager for correct port. The port number must be between 1-15 !

The port number must be below 16 !

Change port number here if required

c) Goto TECAM option menu and communication settings

Set "AUTO" or correct comport

For TECAM SMART:
Set 115200 for Coatron X
Set 9600 for Coatron M2/4
Set 2400 for Coatron M1



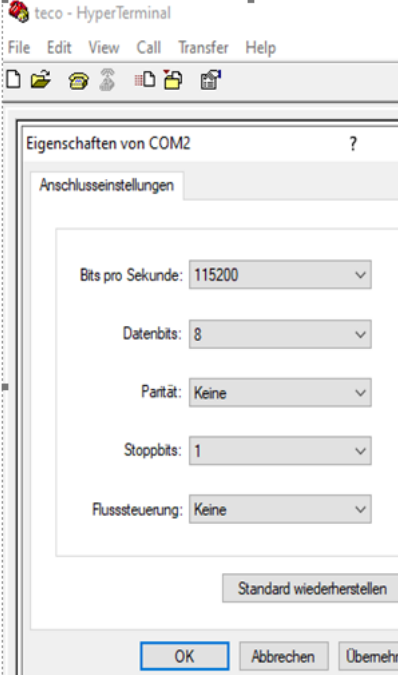
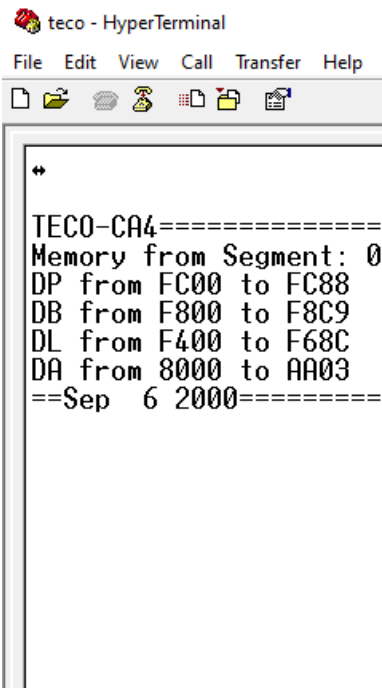
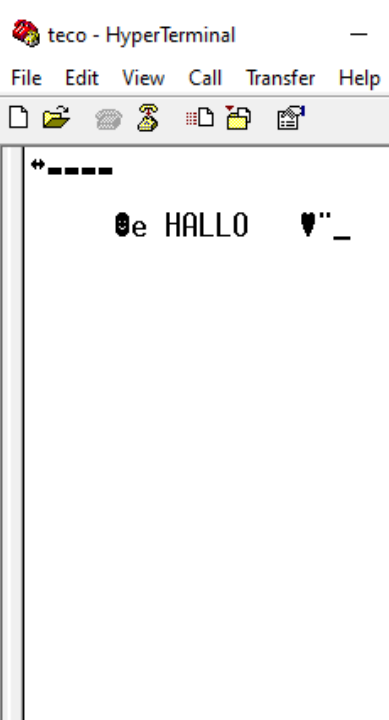
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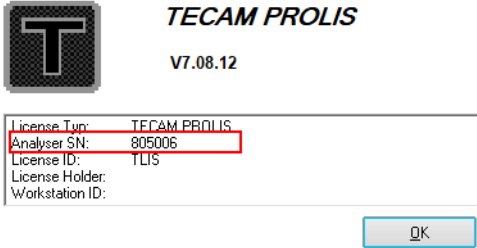
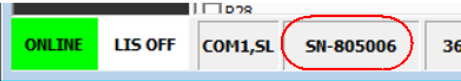
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d) Checking cabling and com ports:

Launch Hyperterminal https://www.hilgraeve.com/hyperterminal-trial/ Connect: 115200/8/1/No	Connect to service port and reboot instrument 	Connect to TECAM port and reboot instrument 
	 Expected message !	 Expected message

e) Check valid license:

	Status-bar:  TECAM license and connected device must show equal SN !
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Observation:

- Correct message on service port and tecam port
Tecam communication can be fixed with advice (a) and (b)
- Correct message on service port, but tecam port failed
Instrument com port is broken. A replacement of mainboard is required



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Malfunction: Tecam shows results with date 31/12/1899

- a) The easiest way to fix, is to change date on Coatron to format "YYYY/MM/DD"
- b) Or change Windows Settings for short date to "format "DD.MM.YYYY"

