



How to reset service interval on Coatron A

Last modified: 28.9.2021

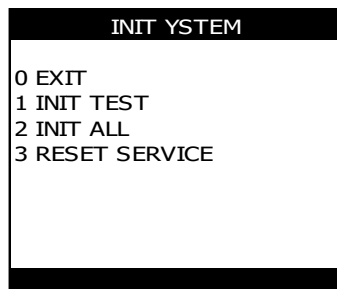
Methods of service interval reset

Follow the method 1,2 or 3 depending on installed firmware on your device

	Method-1	Method-2	Method-3
Principle	Reset by hidden key	Reset by Code16	Reset by Code20
SW-Version of Coatron A4	older	1.07.02a, 23.12.2015	1.07.04c (259) , 13.2.2019
SW-Version of Coatron A6	older	1.03.02a, 27.11.2015	1.03.04c (101) , 13.2.2019
SW-Version of Coatron A6 Plus	n.a.	older	1.03.05c (49) , 31.1.2019

Method-1: Reset by hidden key

Switch off instrument. Then switch on instrument and press down key "0" until init screen is displayed. Then select Reset Service



Note: Follow method 2/3 for instruments, which do not show "Reset Service" in the INIT-menu

Method-2: Reset by Code16

Code16 support ended 2020.

There are two options for enduser:

- Visit TECO homepage www.teco-medical.com and request support for a Code16 ticket.
The completion of your request may take several days.
- Update the firmware of analyser and continue with method-3.
The firmware can be downloaded here <https://1drv.ms/f/s!AoYVax1r2TZdZ5rkjiVSoyHundQ>



MEDICAL INSTRUMENTS,

PRODUCTION + TRADING GMBH D-84088 NEUFABRN NB

Web: www.teco-gmbh.com
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DIESELSTRASSE 1

TEL: #49 8773 70780 10
FAX: #49 8773 70780 28

Method-3: Reset by Code20

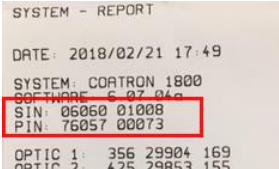
1) Login to Teco Ticket system

Option-1:

a) Open www.teco-reg.com
b) Input SIN+PIN

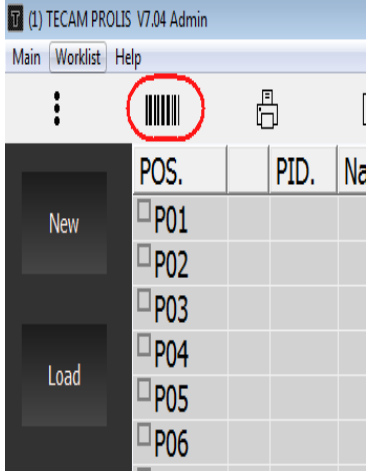


SIN+PIN information can be obtained during instrument bootup or menu SERVICE/PRINT REPORT

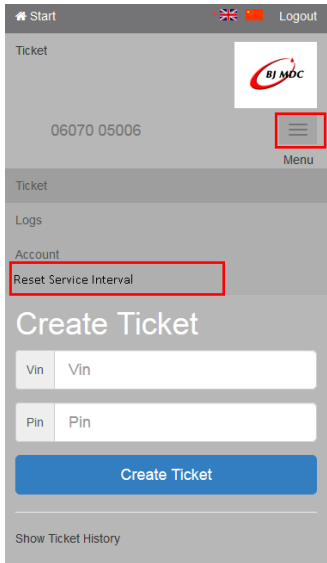


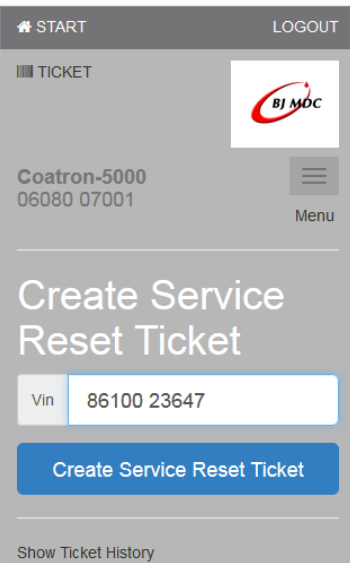
Option-2:

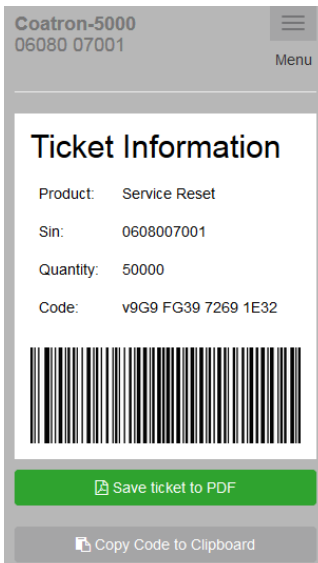
Use TECAM to login



2) Create a ticket







Print PDF and scan barcode on instrument or copy & paste to TECAM and send to instrument.



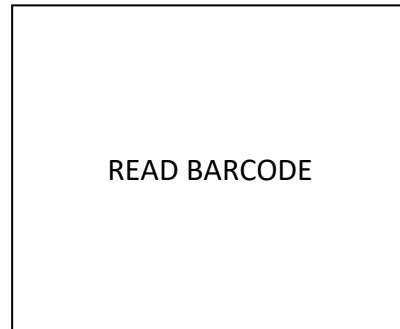
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3) Input ticket code to instrument

Reboot instrument. Press “Key 0” and wait until system shows



Input by barcode:

Print the ticket (PDF) to paper and slide it in front of instrument barcode scanner located right before patient racks

Input manual:

Press key “0” again. Now you can use instrument keyboard to input